

UNITEL: ICT SOLUTIONS PROVIDER

Company Overview

United Telecommunications Services Ltd. (UniTel) is a licensed Cayman Islands based information and communications technology (ICT) service provider, specializing in the development and delivery of optimal business solutions. Combining imaginative and solid design techniques with leading-edge technology to produce creative and innovative technology solutions continues to be a distinctive feature of the UniTel approach. The company offers a wide range of products and services - designed not only to handle today's demands, but also to meet future needs.

Mission Statement

The mission of UniTel is...

To become the preferred alternative telecommunications service provider in the Cayman Islands and across the Caribbean region through the offering of first world technology products and services at highly competitive prices.

Vision Statement

UniTel will achieve its mission by delivering superior customer service, by valuing and respecting its employees, and by being exemplary corporate citizens, while providing outstanding returns to its shareholders.

The Genesis

Recognizing the value of markets expected to be spawned by the liberalization of the telecommunications industry in the region, Aviation Communications Ltd. (AVCOM) - a Cayman Islands based company with a long history and an enviable record of providing telecommunications services to the aviation industry in particular - moved early to acquire a number of ICT operating licenses. **United Telecommunications Services Ltd.** (UniTel) was registered by AVCOM to operate its ICT licenses, and on October 29, 2003, UniTel formally received its licenses from the Information and Communication Technology Authority (ICTA), signaling its entry into the new era of telecommunications in the Cayman Islands.

We remain committed to our goal of providing clients with quality service - collaborating with them to pursue creative solutions to their business challenges and focused always on providing a total solution.

The UniTel Philosophy

UniTel is an integrated voice and data company, which believes that individuals and businesses should have access to the latest ICT products and services with friendly, helpful customer service, at a fair price. We view this access as a right, in this Information Age, and the delivery of that access is the Company's driving force. In the spirit of its philosophy, UniTel will continually push the envelope of innovation and technology to ensure that it is able to offer the highest quality service to its customers.

As deregulation and technological advancements continue to combine to produce communications capabilities that could not be imagine just a short time ago, United Telecommunications Services Ltd. will remain one jump ahead of the breakthroughs.

Expanding Our Capabilities Through Strategic Alliances

At UniTel, we have recognized and responded to a need for increasingly more complex solutions that also have to be made available within a much shorter time-frame. Our commitment to delivering the best solutions within our areas of specialization has led us to the realization that we may best be able to meet the new demands through strategic alliances. Thus, we welcome and continue to actively pursue opportunities to work with compatible organizations - capitalizing on synergies which strengthen or widen our already impressive range of products and services.

The name UniTel recognizes the convergence of technologies and the positioning of the Company to accommodate joint venture partners and strategic alliances – all of which remains a most important aspect of our approach.

Products & Services

As an ICT solutions provider, UniTel plans to offer and support a comprehensive line of voice, data and Internet products and services, backed up by the most reliable IP technology based network platform. Further, as a direct result of its strategic alliances, the company will be able to offer even more advantages over its network.

The UniTel range of products and services will include, but not limited to the following:

- ❑ International & Domestic Voice Service provisioning, including:
 - CLEC operations
 - VoIP wholesale terminations
 - Carrier services
 - Collocation services
- ❑ Infrastructure build-out
- ❑ Internet Service Provider (ISP) services
- ❑ Application Service Provider (ASP) services
- ❑ Voice/Data Integration
- ❑ Distance Education delivery
- ❑ Telemedicine Services
- ❑ Disaster Recovery/Business Continuity
- ❑ Network operations center (NOC) services
- ❑ Intranet/Extranet design and build-out
- ❑ Network consulting

While our services will start in the Cayman Islands, they can be easily replicated in other areas. We are very aware of the various developments taking place in the region and around the world; and, with our alliance partners, we are already taking steps to license our venture in many countries.

Our Professionals

Making the provision of this range of services possible is a well-rounded, experienced staff complement - including telecommunications and CTI specialists, network specialists, software developers, hardware engineers, structured cabling providers, system integrators, certified trainers and sales and marketing personnel. Through their efforts, UniTel is already turning ideas into every-day reality.

OUR COMMITMENT

UniTel remains firmly dedicated to the total satisfaction of our clients needs, and committed to being a symbol of the high quality standard that participants in this service sector must set and maintain as we pursue our business of equipping an ever-widening circle of clients with the exceptional quality products and service they deserve.